

IRS Publications & Services.

Do you want to learn more about community care grants, budgeting loans, crisis loans, or the review process?



The Independent Review Service (IRS) carries out reviews for people who are dissatisfied with the outcome of their Social Fund application to Jobcentre Plus. We offer practical support and information to help raise awareness of the scheme and its review process.

Training:

We deliver free workshop conferences around the country, training days at our Birmingham office, and self-instruction packs. We can also tailor our free Social Fund training packages to meet the needs of your team. For larger groups this could involve us visiting your venue to deliver a full day or half day course. For more information and advice please call us to discuss your needs.



The Journal:

Our regular publication to help improve awareness of the scheme and the right to an independent review. Contains news items about the Social Fund and case studies that representatives will find useful.



Internet:

Our website contains a wide range of information and all our publications, which you can download free of charge.



Other Help:

If your organisation is holding a conference we may be able to provide a stall, make a speech, or deliver some training. We can even write articles for your own publication, or make a radio appearance. We also meet regularly with representatives to get feedback on how the scheme is working.



Publications:

Can be downloaded from our website, or we can supply stocks of our literature free of charge. Please note that volume may be restricted. Some of our most popular publications are listed below. Just complete the order form and return it to us.



| Publications | Number Required |
|---|-----------------|
| IRS1 – a leaflet providing information about how to seek an IRS review (also issued with all Reviewing Officer decisions) | |
| IRS Publications and Services (this leaflet) | |
| Introduction to the Social Fund and the review process – a pamphlet setting out the main rules affecting how decisions are made | |
| IRS Poster (A3 size) | |
| The Journal (we will also put you on our mailing list) | |
| Self instruction pack – Learn about Community care grants | |
| Self instruction pack – Learn about Crisis loans | |
| Self instruction pack – An Overview of the scheme | |
| Self instruction pack – Focusing on Pensioners | |

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| Your full name |
| Your organisation name & address |
| Your telephone number |
| How did you find out about us? |
| Are you actively involved in the Social Fund? |
| May we send you further information in future that may be of interest? |

Contact us:

Email: info@irs-review.org.uk

Website: www.irs-review.org.uk

Write to: Business Team, Independent Review Service, 4th floor, Centre City Podium, 5 Hill Street, Birmingham B5 4UB

Telephone: Business Team: 0121 606 2141 (publications), 0121 606 2191 or 2168 (advice & training)